

Life Insurance Conversion Notification of Conversion Privilege

| Employer completes this section | | | | | |
|--|---|--|---|--|--|
| Company Name | Group Policy and Division | Number | | | |
| Employee's Name | | | Date of Birth (dd/mm/yyyy) | | |
| Group life insurance benefits were: | Date of termination or red | uction (dd/mm/yyyy) | Amount of coverage lost | | |
| ☐ Terminated ☐ Reduced | | | \$ | | |
| Was the employee disabled on date of termination o | r reduction? | □No | Date of Disability (dd/mm/yyyy) | | |
| If yes, see waiver of premium provision of the group | contract. | | | | |
| Employer Signature: | | | Date (dd/mm/yyyy) | | |
| Employee Information | | | | | |
| Conversion rights | | Start conversion with | iin 31 days | | |
| When your group life insurance terminates or the amount is reduced, you can convert your coverage to: (1) An in (2) purchase one year term insurance with whole life. policy will automatically be renewed as a whole life pyear, provided the premium is paid on the anniversar convertible yearly renewable term policy to age 70. | ndividual whole life policy, Under this option your olicy at the end of the | effect for 31 days after may apply for convers | verage under your employer's group policy remains in er the date of termination or reduction of coverage. You sion any time within that period. ithin 31 days, the option to convert will no longer be | | |
| You may purchase any of the above options without h of insurability. | aving to provide evidence | How to apply for conv | version | | |
| Amount of coverage you can buy | | | your group life insurance coverage to an individual policy | | |
| When your group coverage terminates or reduces, you of life insurance up to, but not exceeding the amount plan. EXAMPLE: You had \$50,000 of life insurance, bu certain age, your coverage was reduced to \$25,000 of an individual policy. You still have \$25,000 of group policy, so you can buy up to \$25,000 of in | you had under your group It when you reached a 100. You want to convert It coverage under your | premium payment to: Portability and (2211 Congress (Portland, Maine | Conversion Unit (A332) Street | | |
| NOTE: The lessor of the full amount or \$200,000 | | Important: | | | |
| other group coverage the employee becomes eli terminates for any of the following reasons: | | | n the Insured or Owner must sign as witness. to your answers must be initialed and dated. | | |
| - Life insurance is terminated for the employee's | insurance class | | | | |
| - The group policy is amended to exclude life ins | urance | Make cheques payab | le to RBC Life Insurance Company. | | |
| - The group policy is terminated | | | | | |
| Cost of an individual policy | | | | | |
| The rate table on the back of this form shows the cost | | Additional Information | | | |
| your rate is not listed, or if you want rates for option (shown in the Additional Information section. | 3) please call the number | If you have any questions, please call 1-800-343-5406. Rates are not guaranteed and are subject to change. | | | |
| I have been notified of my right to convert. I understa | nd that I must exercise my rig | ht to convert within 31 da | ays of the date my group insurance terminates. | | |
| Employee Signature | | Date (DD/MM/YYYY) | | | |

Conversion Premium Rates

All rates are for each \$1,000 of coverage

| Age | Annual rate 1-Year Term Rider | | | | Annual rate | Rate for Individual Whole Life | | | |
|-----|-------------------------------------|--------|-------------|-----------|-------------|--------------------------------|--------|-------------|----------|
| | | Annual | Semi-annual | Quarterly | Age | 1-Year Term Rider | Annual | Semi-annual | Quarterl |
| 20 | 5.27 | 8.38 | 4.27 | 2.18 | 55 | 18.08 | 37.73 | 19.24 | 9.81 |
| 21 | 5.30 | 8.59 | 4.38 | 2.23 | 56 | 19.46 | 39.87 | 20.33 | 10.37 |
| 22 | 5.34 | 8.82 | 4.50 | 2.29 | 57 | 20.98 | 42.16 | 21.50 | 10.96 |
| 23 | 5.37 | 9.05 | 4.62 | 2.35 | 58 | 22.63 | 44.61 | 22.75 | 11.60 |
| 24 | 5.39 | 9.29 | 4.74 | 2.42 | 59 | 24.44 | 47.25 | 24.10 | 12.29 |
| 25 | 5.41 | 9.55 | 4.87 | 2.48 | 60 | 26.42 | 50.09 | 25.55 | 13.02 |
| 26 | 5.45 | 9.82 | 5.01 | 2.55 | 61 | 28.58 | 53.04 | 27.05 | 13.79 |
| 27 | 5.49 | 10.10 | 5.15 | 2.63 | 62 | 30.92 | 55.67 | 28.39 | 14.47 |
| 28 | 5.53 | 10.40 | 5.30 | 2.70 | 63 | 33.50 | 58.47 | 29.82 | 15.20 |
| 29 | 5.59 | 10.70 | 5.46 | 2.78 | 64 | 36.30 | 61.43 | 31.33 | 15.97 |
| 30 | 5.64 | 11.02 | 5.62 | 2.87 | 65 | 39.40 | 64.57 | 32.93 | 16.79 |
| 31 | 5.71 | 11.53 | 5.88 | 3.00 | 66 | 42.81 | 67.92 | 34.64 | 17.66 |
| 32 | 5.79 | 12.03 | 6.14 | 3.13 | 67 | 46.57 | 71.50 | 36.47 | 18.59 |
| 33 | 5.86 | 12.55 | 6.40 | 3.26 | 68 | 50.68 | 75.35 | 38.43 | 19.59 |
| 34 | 5.96 | 13.11 | 6.69 | 3.41 | 69 | 55.08 | 79.51 | 40.55 | 20.67 |
| 35 | 6.09 | 13.69 | 6.98 | 3.56 | 70 | 59.71 | 83.98 | 42.83 | 21.83 |
| 36 | 6.26 | 14.31 | 7.30 | 3.72 | 71 | 64.52 | 89.92 | 45.86 | 23.38 |
| 37 | 6.46 | 14.95 | 7.62 | 3.89 | 72 | 69.45 | 94.32 | 48.10 | 24.52 |
| 38 | 6.70 | 15.63 | 7.97 | 4.06 | 73 | 74.59 | 100.26 | 51.13 | 26.07 |
| 39 | 6.99 | 16.34 | 8.33 | 4.25 | 74 | 80.07 | 106.02 | 54.07 | 27.57 |
| 40 | 7.30 | 17.08 | 8.71 | 4.44 | 75 | 86.05 | 112.11 | 57.18 | 29.15 |
| 41 | 7.66 | 17.92 | 9.14 | 4.66 | 76 | 92.73 | 118.85 | 60.61 | 30.90 |
| 42 | 8.03 | 18.87 | 9.62 | 4.91 | 77 | 100.23 | 125.51 | 64.01 | 32.63 |
| 43 | 8.44 | 19.88 | 10.14 | 5.17 | 78 | 108.61 | 132.96 | 67.81 | 34.57 |
| 44 | 8.88 | 20.94 | 10.68 | 5.44 | 79 | 117.77 | 141.02 | 71.92 | 36.67 |
| 45 | 9.37 | 22.07 | 11.26 | 5.74 | 80 | 127.59 | 150.14 | 76.57 | 39.04 |
| 46 | 9.92 | 23.27 | 11.87 | 6.05 | 81 | 137.97 | 159.52 | 81.36 | 41.48 |
| 47 | 10.53 | 24.55 | 12.52 | 6.38 | 82 | 148.81 | 169.82 | 86.61 | 44.15 |
| 48 | 11.20 | 25.90 | 13.21 | 6.73 | 83 | 160.08 | 180.82 | 92.22 | 47.01 |
| 49 | 11.95 | 27.34 | 13.94 | 7.11 | 84 | 171.84 | 192.63 | 98.24 | 50.08 |
| 50 | 12.77 | 29.07 | 14.83 | 7.56 | 85 | 184.17 | 205.40 | 104.75 | 53.40 |
| 51 | 13.66 | 30.56 | 15.59 | 7.95 | | | | | |
| 52 | 14.63 | 32.06 | 16.35 | 8.34 | | | | | |
| 53 | 15.68 | 33.84 | 17.26 | 8.80 | | | | | |
| 54 | 16.82 | 35.72 | 18.22 | 9.29 | | | | | |

How to Calculate your Premium

- Determine whether you want whole life or one-year term coverage.
 The one-year term will be renewed next year to whole life coverage assuming premiums are paid full.
- 2. Determine the amount of insurance you want. Please refer to first page of this form for details.
- 3. Determine whether you want to pay your whole life premiums annually, semiannually or quarterly. (Only annual available for one-year term.)
- 4. Find your rate on the chart above. The rate is based on the type of coverage you want and your age at the time your group coverage terminates or is reduced.
- 5. Calculate your premiums:
 - a. The number of thousands of coverage you want:
 - b. Rate per thousand dollars of coverage:
 - c. Multiply a times b:
 - d. Add policy fee (No policy fee for one-year term): \$25.00/year
 - \$7.80/half year
 - \$4.05/quarter
 - e. $\ \ TOTAL\ c$ and d. This is your premium.

Make cheque payable to RBC Life Insurance Company

Example

- 1. A 40-year-old person decides to convert to a whole life policy.
- 2. The person wants the amount he had under his group plan: \$50,000.
- 3. The person wants to pay premiums annually.
- 4. The annual rate for a 40-year-old is \$17.08 for each \$1,000 of insurance.
- 5. Calculate premiums:

| a. | 50 | (\$50,000 of coverage) |
|----|--------|------------------------|
| b. | 17.08 | (Annual rate) |
| c. | 854.00 | (17.08 X 50) |
| d. | 25.00 | (Annual fee) |

e. 879.00 (Total annual premium)





Life Insurance Conversion Notification of Conversion Privilege

| Employer completes this section | | | | | | |
|---|--|--|---|--|--|--|
| Company Name | Group Policy and Division | Number | | | | |
| Employee's Name | | | Date of Birth (dd/mm/yyyy) | | | |
| Group life insurance benefits were: | Date of termination or red | uction (dd/mm/yyyy) | Amount of coverage lost | | | |
| ☐ Terminated ☐ Reduced | | | \$ | | | |
| Was the employee disabled on date of termination of lyes, see waiver of premium provision of the group of | | □No | Date of Disability (dd/mm/yyyy) | | | |
| Types, see waiver of premium provision of the group of | | | | | | |
| Employer Signature: | | | Date (dd/mm/yyyy) | | | |
| Employee Information | | | | | | |
| Conversion rights | | Start conversion with | in 31 days | | | |
| When your group life insurance terminates or the amo is reduced, you can convert your coverage to: (1) An in (2) purchase one year term insurance with whole life. I policy will automatically be renewed as a whole life poyear, provided the premium is paid on the anniversary convertible yearly renewable term policy to age 70. | dividual whole life policy, Under this option your olicy at the end of the | effect for 31 days after may apply for convers | verage under your employer's group policy remains in er the date of termination or reduction of coverage. You sion any time within that period. Ithin 31 days, the option to convert will no longer be | | | |
| You may purchase any of the above options without has of insurability. | aving to provide evidence | How to apply for conv | version | | | |
| Amount of coverage you can buy | | - | your group life insurance coverage to an individual policy, | | | |
| When your group coverage terminates or reduces, you of life insurance up to, but not exceeding the amount y plan. EXAMPLE: You had \$50,000 of life insurance, but certain age, your coverage was reduced to \$25,0 to an individual policy. You still have \$25,000 of group policy, so you can buy up to \$25,000 of in | you had under your group t when you reached a 00. You want to convert coverage under your | premium payment to: Portability and (2211 Congress S Portland, Maine | Conversion Unit (A332) Street | | | |
| NOTE: The lessor of the full amount or \$200,000 other group coverage the employee becomes eligner terminates for any of the following reasons: | (reduced by whatever | | n the Insured or Owner must sign as witness. to your answers must be initialed and dated. | | | |
| - Life insurance is terminated for the employee's | insurance class | | | | | |
| - The group policy is amended to exclude life ins | urance | Make cheques payab | le to RBC Life Insurance Company. | | | |
| - The group policy is terminated | | | | | | |
| Cost of an individual policy | | | | | | |
| The rate table on the back of this form shows the cost | of an individual policy. If | Additional Information | | | | |
| your rate is not listed, or if you want rates for option (3 shown in the Additional Information section. |) please call the number | If you have any quest guaranteed and are s | ions, please call 1-800-343-5406. Rates are not ubject to change. | | | |
| I have been notified of my right to convert. I understan | d that I must exercise my rig | ht to convert within 31 da | nys of the date my group insurance terminates. | | | |
| Employee Signature | | Date (DD/MM/YYYY) | | | | |

 $\ \, \mbox{@}\ /\ \mbox{Tm}$ Trademark(s) of Royal Bank of Canada. Used under licence. VPS67073

RBC Life Insurance Company

83636 (03/2012)

Conversion Premium Rates

All rates are for each \$1,000 of coverage

| | Annual rate | Rate for Individual Whole Life | | | Annual rate | Rate for Individual Whole Life | | | |
|-----|----------------------|--------------------------------|-------------|-----------|-------------|--------------------------------|--------|-------------|-----------|
| Age | 1-Year Term Rider | Annual | Semi-annual | Quarterly | Age | e 1-Year Term Rider | Annual | Semi-annual | Quarterly |
| 20 | 5.27 | 8.38 | 4.27 | 2.18 | 55 | 18.08 | 37.73 | 19.24 | 9.81 |
| 21 | 5.30 | 8.59 | 4.38 | 2.23 | 56 | 19.46 | 39.87 | 20.33 | 10.37 |
| 22 | 5.34 | 8.82 | 4.50 | 2.29 | 57 | 20.98 | 42.16 | 21.50 | 10.96 |
| 23 | 5.37 | 9.05 | 4.62 | 2.35 | 58 | 22.63 | 44.61 | 22.75 | 11.60 |
| 24 | 5.39 | 9.29 | 4.74 | 2.42 | 59 | 24.44 | 47.25 | 24.10 | 12.29 |
| 25 | 5.41 | 9.55 | 4.87 | 2.48 | 60 | 26.42 | 50.09 | 25.55 | 13.02 |
| 26 | 5.45 | 9.82 | 5.01 | 2.55 | 61 | 28.58 | 53.04 | 27.05 | 13.79 |
| 27 | 5.49 | 10.10 | 5.15 | 2.63 | 62 | 30.92 | 55.67 | 28.39 | 14.47 |
| 28 | 5.53 | 10.40 | 5.30 | 2.70 | 63 | 33.50 | 58.47 | 29.82 | 15.20 |
| 29 | 5.59 | 10.70 | 5.46 | 2.78 | 64 | 36.30 | 61.43 | 31.33 | 15.97 |
| 30 | 5.64 | 11.02 | 5.62 | 2.87 | 65 | 39.40 | 64.57 | 32.93 | 16.79 |
| 31 | 5.71 | 11.53 | 5.88 | 3.00 | 66 | 42.81 | 67.92 | 34.64 | 17.66 |
| 32 | 5.79 | 12.03 | 6.14 | 3.13 | 67 | 46.57 | 71.50 | 36.47 | 18.59 |
| 33 | 5.86 | 12.55 | 6.40 | 3.26 | 68 | 50.68 | 75.35 | 38.43 | 19.59 |
| 34 | 5.96 | 13.11 | 6.69 | 3.41 | 69 | 55.08 | 79.51 | 40.55 | 20.67 |
| 35 | 6.09 | 13.69 | 6.98 | 3.56 | 70 | 59.71 | 83.98 | 42.83 | 21.83 |
| 36 | 6.26 | 14.31 | 7.30 | 3.72 | 71 | 64.52 | 89.92 | 45.86 | 23.38 |
| 37 | 6.46 | 14.95 | 7.62 | 3.89 | 72 | 69.45 | 94.32 | 48.10 | 24.52 |
| 38 | 6.70 | 15.63 | 7.97 | 4.06 | 73 | 74.59 | 100.26 | 51.13 | 26.07 |
| 39 | 6.99 | 16.34 | 8.33 | 4.25 | 74 | 80.07 | 106.02 | 54.07 | 27.57 |
| 40 | 7.30 | 17.08 | 8.71 | 4.44 | 75 | 86.05 | 112.11 | 57.18 | 29.15 |
| 41 | 7.66 | 17.92 | 9.14 | 4.66 | 76 | 92.73 | 118.85 | 60.61 | 30.90 |
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| 44 | 8.88 | 20.94 | 10.68 | 5.44 | 79 | 117.77 | 141.02 | 71.92 | 36.67 |
| 45 | 9.37 | 22.07 | 11.26 | 5.74 | 80 | 127.59 | 150.14 | 76.57 | 39.04 |
| 46 | 9.92 | 23.27 | 11.87 | 6.05 | 81 | 137.97 | 159.52 | 81.36 | 41.48 |
| 47 | 10.53 | 24.55 | 12.52 | 6.38 | 82 | 148.81 | 169.82 | 86.61 | 44.15 |
| 48 | 11.20 | 25.90 | 13.21 | 6.73 | 83 | 160.08 | 180.82 | 92.22 | 47.01 |
| 49 | 11.95 | 27.34 | 13.94 | 7.11 | 84 | 171.84 | 192.63 | 98.24 | 50.08 |
| 50 | 12.77 | 29.07 | 14.83 | 7.56 | 85 | 184.17 | 205.40 | 104.75 | 53.40 |
| 51 | 13.66 | 30.56 | 15.59 | 7.95 | | | | | |
| 52 | 14.63 | 32.06 | 16.35 | 8.34 | | | | | |
| 53 | 15.68 | 33.84 | 17.26 | 8.80 | | | | | |
| 54 | 16.82 | 35.72 | 18.22 | 9.29 | | | | | |

How to Calculate your Premium

- Determine whether you want whole life or one-year term coverage.
 The one-year term will be renewed next year to whole life coverage assuming premiums are paid full.
- 2. Determine the amount of insurance you want. Please refer to first page of this form for details.
- 3. Determine whether you want to pay your whole life premiums annually, semiannually or quarterly. (Only annual available for one-year term.)
- 4. Find your rate on the chart above. The rate is based on the type of coverage you want and your age at the time your group coverage terminates or is reduced.
- 5 Calculate your premiums:

| Cai | culate your premiums: | |
|-----|---|---|
| a. | The number of thousands of coverage you want: | |
| b. | Rate per thousand dollars of coverage: | X |
| с. | Multiply a times b: | = |
| d. | Add policy fee (No policy fee for one-year term): | + |
| | \$25.00/year | |
| | \$7.80/half year | |
| | \$4.05/quarter | |
| e. | TOTAL c and d. This is your premium. | = |

Example

- 1. A 40-year-old person decides to convert to a whole life policy.
- 2. The person wants the amount he had under his group plan: \$50,000.
- 3. The person wants to pay premiums annually.
- 4. The annual rate for a 40-year-old is \$17.08 for each \$1,000 of insurance.
- 5. Calculate premiums:

| a. | 50 | (\$50,000 of coverage) |
|----|--------|------------------------|
| b. | 17.08 | (Annual rate) |
| с. | 854.00 | (17.08 X 50) |
| d. | 25.00 | (Annual fee) |
| | | |
| | | |
| | | |
| e. | 879.00 | (Total annual premium) |

Make cheque payable to RBC Life Insurance Company



RBC Insurance

APPLICATION FOR CONVERSION OF GROUP LIFE INSURANCE TO AN INDIVIDUAL LIFE INSURANCE POLICY

| 1. | a. Print Insured's Name (Last, First, Mid. Init.) | | | | Sex | Date of Birth | (dd/mm/yy | уу) |
|-------|--|--|--|--|---|--|---|---|
| | b. Applicant's Name (if other than Insured) Ente | r the name | of the person a | applying for the insurance if | it is other thar | the insured per | son. | |
| | c. Insured's Address (No. & Street, City, Province | e, Country, I | Postal Code) | | | | | |
| 2. | Application is being made in accordance with the Group Policy Number and Division: | ne conversio | on privilege cor | ntained in: | | | | |
| | Group Policyholder's Name: | | | | | | | |
| 3. | Was your life insurance benefit under the group policy: ☐ Reduced o | 4. | insurance or | eduction amount of your life the amount of life insurance \$ | | What was th termination | | |
| 6. | Plan of life insurance: | OLE LIFE | | | | to elect one year ole term insuranc | | Yes No |
| | Note: The individual policy that you convert to v | ill not cont | ain waiver of p | remium or accidental death | benefits. | | | |
| 7. | What is the amount of insurance you wish to co | nvert? | Note: The am | ount may not exceed the an | nount in item 4 | 4. | | |
| 8. | Check premium ☐ Annually payment mode: ☐ Semi-annually ☐ Quarterly | 9. | Do you wish | to elect automatic premium | | Yes No | | |
| 10. | Name or List beneficiary(ies) of proceeds under | the individ | ual policy? (Giv | re name(s) and relationship | (s)) | | FOR RESID | |
| | Primary: | | | | | | A spousal I designatio irrevocable make the c revocable I | beneficiary |
| | Contingent: | | | | | | here. REVOCABL | E□ |
| 11. | Have you: | | | | | | Yes | No |
| | a. Flown within the past 5 years as a passenger so in the future? (If yes, complete aviation qu | estionnaire |) | | | | | |
| | b. Flown as a pilot, student pilot, or crew membaviation questionnaire) | er in any ty _l | pe of aircraft, o | r do you plan to do so in the | future? (If yes | , complete | | |
| | c. Any intention of traveling or residing outside | the U.S.A. a | ınd Canada in t | he next two years? | | | | |
| 12. | Special Requests: | | | | | | | |
| | I UNDERSTAND AND AGREE THAT: (1) The state knowledge and belief. (2) Any policy issued on The policy will become effective on the day follo above has no effect on the beneficiary designat includes an amount representing the coverage will refund to the beneficiary(ies) any premium | this applica wing the las on for any d shown in ite | tion will be iss st day of the cor eath benefits p | ued in accordance with the onversion period prescribed unage ayable under the Group Poli | conversion pring ander the Groucy. (5) If any de | vilege contained p Policy. (4) The beath benefit paid | in the Group peneficiary o under the G | Policy. (3) lesignation roup Policy |
| 13. | Insured's Signature | Applicant's | Signature: | | Witne | ss' Signature: | | |
| | | | | | | | | |
| | | | | | | | | |
| igned | by the insured and dated at | | | | on this | | | |

INSTRUCTIONS

*Note: IF THE INSURED HAS ASSIGNED HIS OR HER RIGHTS UNDER THE GROUP POLICY, THE ASSIGNEE MUST COMPLETE A SEPARATE APPLICATION.

- 1. a. **Print Insured's Name** Enter full name. Check male or female. Enter date of birth.
 - b. **Applicant's Name (if other than insured)** Enter the name of the person applying for the insurance if it is other than the insured person.
 - c. **Insured's Address** Enter full mailing address of residence.
- 2. **Application is being made in accordance with the conversion privilege contained in** Enter the policyholder's group policy number and division. Enter the legal name of the policyholder.
- 3. **Was your life insurance benefit under the group policy reduced or terminated** Check the appropriate box.
- 4. **What is the amount of your life insurance that was reduced or terminated** Enter the amount of group coverage that was terminated, or if reduced, the amount by which it was reduced.
- 5. **What was the date of reduction or termination** Enter the month, day and year that your group coverage was reduced or terminated.
- 6. **Do you wish one year of non-renewable term insurance** One Year Term Insurance is death protection for a "term" of one year and is in effect for one year prior to the effective date of your whole life policy. It cannot be renewed year to year. Check either yes or no.
- 6A. **Do you wish a non-convertible yearly renewable term policy to age 70** Cross out the words "WHOLE LIFE", write in NCT 70 and initial the change.
- 7. **What is the amount of insurance you wish to convert** Enter the exact amount of life insurance you wish to convert to an individual policy. Please note that you may not covert an amount in excess of the amount of insurance that was held for you under the group policy.
- 8. **Check premium payment mode** Check the box next to the mode of payment that you elect to pay your premiums.
- 9. **Do you wish to elect Automatic Premium Loan** You are entitled to have any loan value on the policy automatically used to pay any premium which is unpaid on expiration of the 31-day grace period. Check yes or no. (Note: The preliminary One Year Term coverage does not contain 31-day grace period.)
- 10. Whom do you wish as beneficiary(ies) under the Individual Policy
 - **Primary** Enter the full name and relationship of your primary beneficiary.
 - **Contingent** Enter the full name and relationship of your contingent beneficiary who would receive the death benefit if your primary beneficiary should pre-decease you.
- 11. **Have you** Read each question and checked yes or no accordingly. If an aviation questionnaire is needed, it will be sent to you upon review of your application.
- 12. **Special Requests** —
- 13. **Signatures** —

Insured's Signature — The person whose life is being covered for insurance must sign the application unless he or she is under 18 years of age.

Witness Signature — Any person other than the insured must sign as a witness to the application.

Applicant's Signature — If the insured is under 18 years of age, the parent or guardian who will be paying the insurance premiums must sign here.

COLLECTION AND USE OF PERSONAL INFORMATION

Collecting personal information

We (RBC Life Insurance Company) may from time to time collect information about the employer and the employees (collectively "clients") such as:

- information establishing identity (for example, name, address, phone number, date of birth, etc.) and personal background;
- information related to or arising from the relationship with and through us;
- information provided through the application and claim process for any insurance products and services; and
- information for the provision of products and services.

We may collect information from the employer or the employee, either directly or through representatives. We may collect and confirm this information during the course of our relationship. We may also obtain this information from a variety of sources including hospitals, doctors and other health care providers, the MIB, Inc. the government (including government health insurance plans) and other governmental agencies, other insurance companies, financial institutions and motor vehicle reports. Health information will not be shared with the employer without the consent of the employee.

Using personal information

This information may be used from time to time for the following purposes:

- to verify the identity and investigate the background of the employer and employee;
- to issue and maintain insurance products and services that may be requested;
- to evaluate insurance risk and manage claims;
- to better understand the insurance situation of our clients;
- to determine eligibility for RBC insurance® products and services;
- to help us better understand the current and future needs of our clients;
- to communicate to our clients any benefit, feature and other information about RBC® products and services maintained with us;
- to help us better manage our business and the relationship with our clients; and
- as required or permitted by law.

For these purposes, we may make this information available to our employees, our agents and service providers, and third parties, who are required to maintain the confidentiality of this information.

In the event our service provider is located outside of Canada, the service provider is bound by, and the information may be disclosed in accordance with, the laws of the jurisdiction in which the service provider is located. Third parties may include other insurance companies, the MIB, Inc., and financial institutions.

We may also use this information and share it with RBC companies (i) to manage our risks and operations and those of RBC companies, (ii) to comply with valid requests for information about you from regulators, government agencies, public bodies or other entities who have a right to issue such requests, and (iii) to let RBC companies know our clients' choices under "Other uses of personal information" for the sole purpose of honouring those choices.

If we have a client's social insurance number, we may use it for tax related purposes and share it with the appropriate government agencies.

VPS67073 83636 (03/2012)



Please note that this paragraph is not applicable if this form is submitted by an independent representative or a representative that is attached to a firm other than PBC Incurrence

Other uses of personal information

- We may use this information to promote our products and services, and promote products and services= of third parties we select, which may be of interest to our clients. We may communicate with our clients through various channels, including telephone, computer or mail, using the contact information the client has provided.
- We may also, where not prohibited by law, share this information with RBC companies for the purpose of referring our client to them or promoting products and services which may be of interest to our clients. We and RBC companies may communicate with our clients through various channels, including telephone, computer or mail, using the contact information the client has provided. The client acknowledges that as a result of such sharing they may advise us of those products or services provided.
- If the client also deals with RBC companies, we may, where not prohibited by law, consolidate this information with information they have about the client to allow us and any of them to manage the client's relationship with RBC companies and our business.

The client understands that we and RBC companies are separate, affiliated corporations. RBC companies include our affiliates which are engaged in the business of providing any one or more of the following services to the public: deposits, loans and other personal financial services; credit, charge and payment card services; trust and custodial services; securities and brokerage services; and insurance services.

The client may choose not to have this information shared or used for any of these "Other uses" by contacting us as set out below, and in this event, the client will not be refused insurance products or services just for that reason. We will never use or share health information for these purposes. We will respect our clients' choices and, as mentioned above, we may share our clients' choices with RBC companies for the sole purpose of honouring our clients' choices regarding "Other uses of personal information".

Right to access of personal information

Our clients may obtain access to the information we hold about them at any time and review its content and accuracy, and have it amended as appropriate; however, access may be restricted as permitted or required by law. To request access to such information, to ask questions about our privacy policies or to request that the information not be used for any or all of the purposes outlined in "Other uses of personal information" the employee may do so now or at any time in the future by contacting us at:

RBC Life Insurance Company P.O. Box 515, Station A, Mississauga, Ontario L5A 4M3

Telephone: 1-800-663-0417 Facsimile: (905) 813-4816

Our privacy policies

Our clients may obtain more information about our privacy policies by asking for a copy of our "Straight Talk®" brochure about privacy, by calling us at the toll free number shown above or by visiting our web site at www.rbc.com/privacy.

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